



iSEE Warranty Guidelines

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The following document provides Warranty Guidelines on the timeline and extent of a valid warranty for iSEE products. All Warranty Claims should be submitted to warranty@iseestoreinnovation.com using the editable PDFs.

Product (or Part)	Length of Warranty Proof of Purchase – From Date of Purchase	Length of Warranty No Proof of Purchase – From Date of Manufacture	Notes
Suction Cup Products (Plastic)	12 months	N/A	Final decisions made by iSEE Warranty Team
Suction Cup Products (Wire)	12 months	N/A	Final decisions made by iSEE Warranty Team
Coolers (Double Play, 18 gallon)	12 months	18 months	Photo of manufacturing month and year molded into bottom of Cooler
Roller Chills (Counter Top & Glass Doors)	12 months (from shipment date)	18 months Requires proof of purchase from serial plate of Roller Chill	Use serial plate on back of Roller Chill for manufacture date, model, and number
Roller Chill Compressors	5 Years	68 months maximum Requires proof of purchase from serial plate of Roller Chill	1st Year: Full warranty. After 1st Year: Cost of compressor, not labor, installation, freight
Sealed, Multi-Glass Windows or Doors	3 Years	62 months maximum Requires proof of purchase from serial plate	Requires approval from iSEE Warranty Team dependent on cause of damage
PV Board	6 months	N/A	Material to be free of damage from typical liquids found in retail environments and that the multiple layers will not separate or degrade because of the exposure to such liquids. Parts to be constructed properly and supplied with no damage and that the parts can be constructed and combined according to iSEE's supplied instructions and that the display will work according to its intended purpose.

**Proof of Purchase is a copy of the Customer's Invoice.*